

You walk into a shop...

YOUR PHONE
IS RINGING.
YOU PICK UP...

You are buying a
train ticket to Rome.

**You receive
a gift from a
friend.**

YOUR BEST
FRIEND IS
HAVING A BAD
DAY.

*You finished
your dinner.*

You ask someone
on the street for
directions.

**Your friend is thank-
ing you for your
help.**

**You are
ordering
food.**

You invite
your friend to
your birthday
party.

**Ask someone
for the time.**

You ask your
colleague for a pen.

**You ask
someone to
repeat what they
just said.**

*You meet
someone for
the first time.*

You ask
someone
to open the
window.